



FEEDBACK

Corentin Leblanc, CIO of Rillieux-la-Pape (69)

- COLLABORATION • DOCUMENT SHARING • DIGITALIZATION OF PROCESSES



Comments collected from Corentin Leblanc,
CIO of Rillieux-la-Pape (69)

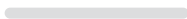
Make shared documents more reliable thanks to the GoFAST Digital Workplace



Having a common **Digital Workplace solution** for services



Reducing the **exchange of documents by email** between agents



Improving **team collaboration** with a single tool

Rillieux-la-Pape is a town of **30,000 inhabitants** located in the Rhône department (69). It is one of the 59 towns that make up the Lyon Metropolis. Nearly **600 agents** work daily to improve the lives of residents and the quality of service provided by the community.

In order to optimize document management and reduce email exchanges between agents, the municipality of Rillieux-la-Pape has equipped itself with a new DMS (document management) tool: GoFAST by CEO-Vision.

A look back at the implementation of the Digital Workplace with the testimony of Corentin Leblanc, CIO of Rillieux-la-Pape (69).

Reducing email exchanges: the starting point of the project

The Rillieux-la-Pape town hall aims to support its agents in adopting new working methods using digital tools. The Organization and Information Systems Department had already sourced the market and provided them with software aimed at improving the daily lives of agents. It is in this context that it looked into the issue of document sharing and collaboration between the different departments.

*"Before implementing a Digital Workplace, we stored our documents in a **traditional file server**. This posed problems in terms of quality, reliability and traceability of documents, because they were exchanged by email, leading to a multiplication of versions. In a logic of dematerialization and streamlining of documentary processes, we started looking for a collaborative and ergonomic solution."*

Collaboration at the heart of the deployment of the Digital Workplace

*"First and foremost, we needed a tool that would allow for multi-location storage of documents. Our different departments must be able to access information directly from a common web platform and have up-to-date documents. All this with the aim of **reducing email exchanges and better monitoring projects**."*

The Rillieux-la-Pape IT department had already met the publisher's teams at a trade fair and therefore naturally contacted them for this project. Other solutions were considered, but GoFAST was chosen thanks to its **functional scope, its ergonomics and its open source technologies**.

A gain in working comfort and peace of mind

*"In terms of benefits, we see an improvement in the reliability of documents, by eliminating duplicates and allowing the professions to work on the same basis. Email exchanges have dropped considerably, which is appreciated by users. Today, we have **75 interdepartmental work groups** (or collaboration spaces) on the application.*

We also use the integrated videoconferencing tool, thus limiting the proliferation of applications within the town hall.

Finally, the GoFAST solution, developed by the publisher CEO-Vision, offers us the possibility of hosting our data on our servers, but the maintenance is managed by CEO-Vision, which is a real gain in comfort, security and peace of mind. That makes the difference.

Adopting such a solution requires supporting users in discovering the functionalities and getting started

Goals

- Allow different teams to **collaborate on the same documents**
- Dematerialize **document management**
- Set up a **Digital Workplace**

About CEO-Vision

CEO-Vision is the publisher of GoFAST: the Digital Workplace at the service of organizations and their users to gain in productivity. It is a unique and open source alternative to Office365, Sharepoint, Google Workplace, Teams... Its motto: "technology made simple". Its know-how is focused on Open-Source technologies:

- **Drupal** for Portals (CMS),
- **Alfresco** for Document Management System (DMS),
- **Element and Jitsi.meet** (instant messaging and web conferencing)
- **Bonitasoft** (Workflows)
- **OnlyOffice** (Collaborative Office suite)
- **Solr Apache** (Search Engine)

of the tool. *"This is essential to really benefit from it and adopt **new working habits**. We were perfectly supported by the publisher on this point too."* specifies M Leblanc.

Digitalization soon to be extended to other processes

After two years of using the solution, employees have acquired new reflexes and have integrated GoFAST into their daily lives, thanks to the efforts of the municipality. The IT department now wants to go further.

"We are currently implementing electronic signature of documents to save time in validations.

The next topic will be about setting up a digital archive, because we have obligations to keep certain documents for historical purposes. We must therefore work with the CEO-Vision teams in the coming months to find a solution."

Benefits

- **Efficient collaboration** on a unified work environment
- **Up-to-date documents**, without duplication and therefore more reliable
- Far fewer exchanges by **email**