GoFAST
by CEO-VISION

caluire et cuire

Comments collected from Olivier Salivet, CIO of Caluire-et-Cuire and Anne-Laure Chalet, Deputy Director General of population services within Caluire-et-Cuire.

From file server to Digital Workplace DMS: the city of Caluire-et-Cuire moves to collaborative document management

Finding an ergonomic alternative to the obsolete file server

Centralizing all documents to facilitate cross-functional access to information

Simplified collaborative work, with zero attachments and zero duplicates, even when working remotely

Following a documentary audit, the city of Caluire-et-Cuire could only **note the obsolescence of its file server**. Indeed, the tool no longer met the needs of the agents, nor current working methods. The municipality therefore set out **in search of a collaborative DMS**. GoFAST, the collaborative Digital Workplace, impressed with its **modernity and ease of use**.

A look back at the implementation of the software with the testimony of Olivier Salivet, CIO and Anne-Laure Chalet, Deputy Director General of population services and technical project manager on DMS.

An obsolete and unergonomic file server

In a municipality of more than 45,000 inhabitants, the number of document and information exchanges is colossal. Let's take the example of the population service. Anne-Laure Chalet, Deputy Director General of the service, **shares all types of information daily with many professions**, relating to the management of cemeteries, nurseries, urban planning, civil status, etc. **She deals with hundreds of subjects per month.**

*"In our type of organization, **the exchange of information is overwhelming.** I move from one subject to another all the time and the themes are extremely varied. It's impossible to remember everything. I **need to rely on good organization of documents** as well as a **reliable history.** Without that, I spend my day on the phone with the stakeholders of a project to find the right information,"* explains Anne-Laure Chalet.

Equipped until then with a file server, the IT department **conducted an audit of document management** in the structure. The latter revealed the **inefficiency of such a system.** The agents **could not easily find the information and there were many duplicates.** It was necessary to upgrade the system to electronic document management.

A Collaborative DMS that is easy to use

*"We were aware that the services **needed to get rid of the unergonomic file server.** However, to get agents to use DMS software, it was essential that **the solution had to be easy to use** because the change was going to be significant. We attended demonstrations and each time found the software to be outdated and expensive. Until we attended a demo of GoFAST which allows you to store, classify and modify documents in a single space."* confides Olivier Salivet, CIO.

At the end of the demonstration, a POC was launched with GoFAST and sealed the choice of the solution. The ergonomic platform convinced the agents with its ease of use. Indeed, on GoFAST, they work on open source software that they already know, such as the Only Office office suite. In addition, a 1 to 3 hour training session proved sufficient to fully master the software. A real asset.

Services that work more efficiently

Today, each municipal service is gradually migrating to the GoFAST platform. The file server has disappeared in **favor of a collaborative DMS.** The documentary base reworked according to a relevant tree structure by service was implemented in GoFAST for the greater comfort of the 300 agents divided into 35 entities.

About **CEO-Vision**

CEO-Vision is the publisher of GoFAST: the Digital Workplace at the service of organizations and their users to gain in productivity. It is a unique and open source alternative to Office365, Sharepoint, Google Workplace, Teams... Its motto: "technology made simple". Its know-how is focused on Open-Source technologies:

- **Drupal** for Portals (CMS),
- **Alfesco** for Document Management System (DMS)
- **Element and Jitsi.meet** (instant messaging and web conferencing)
- **Bonitasoft** (Workflows),
- **OnlyOffice** (Collaborative Office Suite)
- **Solr Apache** (Search Engine)

*"The first benefits of GoFAST are **the time saved and the reliability of information.** No more need to navigate between email attachments, misclassified files or even 36 versions of the same document. **We work on the same file while keeping a history of modifications** (and especially the editor). Searching for information is much faster and the available data is much more reliable.*

*The second benefit is **the opening to external services.** The use of the file server excluded daycare centers or after-school services. Now, they have easy access to information since they **have secure access to GoFAST** in a space dedicated to them.*

*Finally, last but not least added value, the Digital Workplace **meets the challenges of new working methods.** All our agents benefit from **teleworking days.** The GoFAST Digital Workplace meets these requirements because it can be accessed securely from any web browser. How practical! "* concludes the Deputy Director General of the population service.

Goals

- Managing all documents in a unified environment
- Meeting the challenges of new working methods
- Abandoning an unergonomic file server

Benefits

- Save time and making information more reliable
- Collaboration made easier with external services
- Simple and secure access to the platform when teleworking