GoFAST
by CEO-VISION

FEEDBACK

Department of Haute-Savoie.

• COLLABORATION • DOCUMENT SHARING • SHAREPOINT EXIT

haute savoie le Département
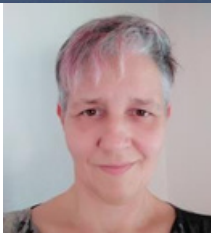
Comments collected from Patricia Mugnier, IT Project Manager, Innovation, Information Systems and Digital Uses Division in the Haute-Savoie department.

"We moved from a siloed network infrastructure to a single work environment"

Territory of **279** municipalities
And **800 000** residents

3 000 agents

Peaks at **800** simultaneous users

Close to **1 million** documents retrieved from Sharepoint

Improvement of internal **processes** thanks to **workflows**

The need to move away from SharePoint and the file server

❝ *Until now, our network infrastructure did not allow us to easily share documents between different businesses. Each new need in terms of collecting and sharing information [...] generated numerous tickets and was time-consuming.* ❞
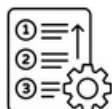
In order to gain agility and performance, the Haute-Savoie department decided to eliminate silos within the community and began looking for a new, high-performance, Open Source DMS tool to replace an aging SharePoint "Business" (Markets, Finances, etc.) and a file server limiting sharing and collaboration between departments.
This makes it possible to have the same application for collaborative uses and business DMS.

SharePoint was no longer a viable solution for the organization

"With our previous DMS tool [...] we did not provide the necessary support efforts. Users therefore found themselves lost and did not use all the features offered by the software."

To replace SharePoint and its "Business" metadata, GoFAST has included a "Community" module based on the Transversal DMS of Territorial Advice dedicated to communities to handle finance, markets, HR, etc. professions, including in particular:

- Business application connectors (SEDIT, etc.)
- Structured classification plans Automation of
- document naming More than 150 types of
- documents and their metadata

In addition to the functional power, this allows the department to have a single DMS based on Alfresco, maintained (updated, ...) and supervised by CEO-Vision, a real gain for the IT department.

Exiting the File Server

In addition to replacing the "Business" DMS, CD 74 wanted to replace part of its file server with GoFAST, particularly the files that were to be shared the most between departments, in order to benefit from a powerful search engine, version management, better access control, co-editing and many other advantages of a collaborative DMS compared to a file server.

A need for increased sharing and collaboration

*"The departments particularly appreciated being able to **quickly exchange with their teams**, but also with other professions. The powerful document search engine, task assignment, and workflow creation were also a real upgrade for the team.*

*The real plus is that the **information available is now reliable, up-to-date and available in real time.***
Thanks to the GoFAST solution, we spend much less time writing documents and this greatly simplifies exchanges and collaborative work.

About CEO-Vision

CEO-Vision is the publisher of GoFAST: the Digital Workplace and DMS at the service of organizations and their users to gain in productivity. It is a unique and Open Source alternative to Office365, SharePoint, Teams.

Its motto: "Technology made simple", GoFAST is the result of 10,000 man-days of work and the integration of leading Open Source technologies:

*In addition, thanks to the links to the platform's documents, we are experiencing a decrease in email exchanges. Result? **Our mailboxes use less storage space and are more orderly.***

Migrations

CEO-Vision assisted the Department in the migration from SharePoint to GoFAST including the documents themselves and the associated metadata, for a total of almost 1 million documents, while ensuring the integrity of this migration, a complex project carried out successfully.

A well-executed change management

Building on the experience of the previous solution, the department also deployed additional efforts to support its teams

"Even if the user interface is clear, it is important to support teams in its use. [...] We are committed to ensuring that the solution is accepted and used.

CEO-Vision provided the basic training and then we took over. Our users like this short and effective format, they can participate easily between two tasks, without wasting time."

Benefits

- Replacing an obsolete SharePoint with a sovereign and Open Source solution
- Time and efficiency savings
- Reduced email document exchanges and fewer silos