



## "Ergonomic Open Source solution to manage CHORUS documentation and associated processes"



Have a **digital workplace** to manage documents with partners



Optimize documentary processes and the traceability of modifications and associated exchanges



Reduce emails, avoid sending documents as attachments to secure exchanges

State Financial IT Agency (In French: L'Agence pour l'Informatique Financière de l'État (AIFE)) is a service with national competence attached to the Deputy Minister with the Minister of Economy, Finance and Recovery, in charge of public accounts. The agency guides and supports the modernization of the financial function. It is responsible for the consistency of the State financial information system (in French: Système d'information financière de l'Etat (SIFE)) for which it defines and implements the strategy. As such, it has the following missions:

- **management** of the urbanization of the State's financial IS
- project management and delegated project management, to maintain the Chorus IS in operational condition for managing expenditure, non-tax revenue and State accounting
- **to lead** new projects for the interdepartmental community or broader for the public sphere
- **to support** change with users.

## The need for a complete and ergonomic DMS solution

"The DMS is a **central tool** for the AIFE, because we use it for all of our projects (design, maintenance and support). The solution we adopted in the 2010s did not attract users for various reasons (unfavorable context, lack of sponsorship and support, poor ergonomic solution). In 2016, we decided to survey the market to change solutions and **deploy a new DMS tool**.

We first studied a competing solution, which had convinced us in terms of functionality, but showed some limitations related to **ergonomics, the workflow concept, or the search engine**. Expanding our research, we discovered CEO-Vision's GoFAST platform" explains Catherine Giraud.

By choosing GoFAST, the AIFE was also part of **the open source strategy supported by the administration**.

## An essential platform to facilitate information sharing

"Our main objective was to **facilitate the sharing of documents between all project and maintenance participants (AIFE, service providers) on a single platform**, to track the various modifications, versions and processing steps. We also wanted to set up different document validation workflows (design, change requests and impact studies). And this is the case with GoFAST" continues Catherine Giraud. "For example, **collaborators automatically receive alerts and notifications** when a service provider has delivered a document and they need to review and validate it. GoFAST allows us to save time, efficiency and reliability thanks to the traceability offered by the Digital Workplace platform.

In terms of documentation management, we have also gained in efficiency, because the platform avoids creating duplicates. We have access to all versions of a document in the same place and everyone has the same level of information according to their access rights.

Finally, the search function offered by the GoFAST Digital Workplace is very comprehensive and saves time for our teams."

### Objectives

- **Offer** of DMS access to service providers who do not currently have access to it
- **Secure** exchanges and ban of attachments

## About CEO-Vision



CEO-Vision is the publisher of GoFAST: the Digital Workplace at the service of organizations and their users to increase productivity. It is a unique and open source alternative to Office365, Sharepoint, Google Workplace... Its motto: "technology made simple". Its know-how is focused on Open-Source technologies:

- **Drupal** for Portals (CMS),
- **Alfresco** for Electronic Document Management(DMS),
- **Element and Jiitsi Meet**(instant messaging and web conferencing)
- **Bonitasoft** (Workflows),
- **OnlyOffice** (Collaborative Office Suite)
- **Solr Apache** (Search Engine)

To promote the adoption of the new platform, the AIFE teams first conducted a pilot project on a limited scope of documents with business referents in order to get their opinions. Users quickly realized the benefits they would get from it.

## Proximity and responsiveness: the strengths of the CEO-Vision teams

"We are very satisfied with the support provided by the CEO-Vision teams. They are a supply force and they are very responsive. The size of CEO-Vision, which is smaller than that of the service providers working on the Chorus IS whose processes are more structured, offers a more agile approach. CEO-Vision has also made great progress on the testing and acceptance process during the version upgrades carried out for AIFE.

We are currently experimenting with a migration to SaaS SecNumCloud. Here again, the teams are responsive and mobilized."

### Benefits

- **Traceability** of document modifications and validations
- **Adoption** by all participants (including external service providers)